



## The Vale Centre for Health and Care

*Modern design for an integrated health and care facility in Scotland*

The Vale Centre for Health and Care was the top capital development priority for West Dunbartonshire Community Health & Care Partnership (CHCP) in Scotland. The vision was to create a facility that provides a one-stop-shop for health care in the Vale of Leven area while also supporting the physical, social and economic regeneration of the area. The end goal was to design a Centre that would bring together a variety of clinical services from general practices and physiotherapy to mental health, podiatry and dental care. The proximity to the district Vale of Leven Hospital also provides unique opportunities for collaborative care.

Through an intensive, comprehensive stakeholder engagement process involving the National Health Service, local government and health agencies, staff and service users and residents, NORR developed an innovative building design with unanimous community support and final approval from the Scottish Government. To aid wayfinding and integrated service delivery, the main reception sits within a central public concourse from which the wings of the facility's main floor radiate: waiting areas located in each of the wings minimize journey times for patients and staff. The heart of the upper floor is a nexus for coworking, education and learning providing a library and teaching/seminar rooms in addition. The building is designed to be able to open in sections, allowing some or all the buildings six wings to operate out of hours.

Between the wings, landscaped green spaces help maintain the rural nature of the site. Inside the center, fully glazed screens in each wing provide views of the garden and landscaping outside while allowing daylight to penetrate most of the building. The result was a place that is welcoming, reassuring and revitalizing for its patients, caregivers, staff and visitors from the wider community.

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<b>CLIENT</b>	NHS Greater Glasgow and Clyde / Laing O'Rourke
<b>PORTFOLIO</b>	Health Sciences
<b>SIZE</b>	61,623 SF (5725 SM)
<b>LOCATION</b>	Alexandria, West Dunbartonshire, Scotland
<b>DATE</b>	2013
<b>SERVICES</b>	Architecture Interior Design
<b>AWARDS</b>	Health Facilities Scotland Design Award 2013  Scottish Civic Trust My Place Award Nomination

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## Health Sciences

Health Sciences is a Center of Excellence at NORR. We employ a collaborative approach to health facilities, through integrated thinking while leveraging design excellence. Guided by human-centric and evidence-based design, our team believes in creating healing environments, placing patients at the center of their care. We identify emerging influences, forecasting adoption of technology and fully understand the implications of market dynamic forces, such as value-based care, integrated practice units and other opportunities that require alignment in the ways that we deliver care.

### Informed On Patient Experience

Our Health Sciences team consists of 50 professionals in six offices across the globe. Our clinicians, architects, engineers and designers are highly experienced and have worked with leading clinicians in many of the world's top hospitals. We have unique expertise and passion for the design of patient experience, clinical care redesign, clinical effectiveness, and space optimization to improve access and work flows, care coordination, care transitions, advocacy and policy. We help our clients reimagine their spaces, creating a healing environment integrating physical, emotional and spiritual values into each design. Integrating clinical programming, functional efficiencies and inspired design, our designers leverage our knowledge in human-centered design to provide the highest quality of care.

### Well-Rounded and Equally Specialized

Health Sciences is continually evolving around the world, with higher demands placed on institutions to deliver more and varied services – and in new ways. The NORR team has deep expertise in all types of health sciences building solutions from modern hospital design to public health facilities, health education centers, biotechnology, laboratories and research environments. We engage in all levels of research to understand the central question for improved outcomes in the built environment. We do this through post occupancy evaluation of our facilities, as well as others, through our translational and community health initiatives and also through research projects endeavoring to understand the needs of a particular community as it relates to an appropriate care delivery model.

### CONTACT

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